



**CITY OF LOS ANGELES**  
**EMERGENCY OPERATIONS CENTER**  
**Joint Information System Report**

**May 15, 2020**

<https://emergency.lacity.org/blog/la-city-public-information-update>



## City of LA Departmental Public Information Developments

### Los Angeles Police Department

(<http://www.lapdonline.org/>)

- As of 05/14, there were 13 total calls reported for the previous 24 hours:
  - 4 - medical-related
  - 2 – park/outdoor space related
  - 7 - other
- Continue to track COVID instances, monitor business compliance, provide security at test sites, and facilitate transportation to COVID shelters.
- Assigned staffing for each 24 shelter centers and 8 test sites include:
  - 2 private security guards and 2 LAPD officers for each location.

### Los Angeles Fire Department

(<https://www.lafd.org/news/corona-virus-covid-19-information-city-los-angeles>)

- Fire Department continues to assist with the COVID-19 testing. Many retirees and volunteers are assisting. This allows current fire fighters to continue with regular operations, such as fire inspections and training.
- Call volume still remains below normal call levels, which has allowed firefighters to fulfill new roles, such as staffing the COVID-19 testing sites.
- Sharing videos of EOC response on LAFD's YouTube and social media outlets.
- Drone program for brush inspections to be on track of brush fire concerns.

### Los Angeles World Airports

(<https://www.flylax.com/>)

- COVID-19 Task Force work streams with executive managers and division managers:
  1. Improving fiscal position
  2. Communications with the public and stakeholders
  3. Completing construction and repairs
  4. Safety
  5. Setting up the organization for success & what success looks like
  6. Getting employees back to work
  7. Getting passengers back to the airport
- Face coverings are required for anyone at LAX. Face coverings can include bandanas, scarves, T-shirts or other fabric materials held in place. Please do your part to help save lives.  
(Twitter: <https://twitter.com/flyLAXairport/status/1258196179072045058?s=20>)

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### Department of Transportation

(<https://ladot.lacity.org/coronavirus>)

- Face masks are required to ride City public transportation to protect riders and drivers.  
(Twitter: <https://twitter.com/MayorOfLA/status/1258580552040370177?s=20>)
  - Interactive kiosks and signage around the stations announcing the requirements of face coverings.
  - Making sure people are using face masks and protecting everybody, riders and drivers.
- Continue to provide traffic control support to COVID-19 testing sites.

### Housing Community Investment and Development Los Angeles

(<https://hcida2.lacity.org/coronavirus-covid-19-updates>)

- The Handyworker and LEAD Program staff have been in contact (by phone) with **hundreds** of seniors throughout the City. The Handyworker Program is for low income seniors, it offers minor home repairs, primarily repairs to help them get around the home (ramp, handles, window releases) so that our seniors have less reasons to move and stay in their homes.
  - 72% of Handyworker clients live alone, and having someone from the City call on them is providing reassurance and comfort in their lives.
- The Housing Development team is hard at work moving Prop HHH development / construction projects forward.
- Application for the Angelino Card Program is closed, but those that applied, qualified and were randomly selected are still being processed for debit card issuance.

### Port of LA

(<https://www.portoflosangeles.org/covid-19>)

- POLA Livestream: <https://www.youtube.com/user/ThePortofLosAngeles>
- Learn more about Logistics Victory LA: <https://www.portoflosangeles.org/covid-19>
- USNS Mercy has departed Los Angeles

### Department of Aging

(<https://aging.lacity.org/blog/covid-19-updates>)

- Updated Resources for Seniors and Other Vulnerable Angelenos:  
[https://disability.lacity.org/sites/g/files/wph581/f/a\\_ResourcesForSeniorsAndOtherVulnerableAngelenosD](https://disability.lacity.org/sites/g/files/wph581/f/a_ResourcesForSeniorsAndOtherVulnerableAngelenosD)
- Seniors may sign up for meals by calling the Department of Aging at 213-482-7252.
  - Meal service will be prioritized for seniors who are experiencing food insecurity, including financial

### Department on Disability

(<https://disability.lacity.org/coronavirus>)

- Advocacy Tools for older and dependent adults; individuals with disabilities and chronic conditions and caregivers; HIV: <https://disability.lacity.org/coronavirus-resources>
  - Offering FREE meals to Los Angeles individuals and families with disabilities! And starting May 18, 2020 they will be increasing their service to 3,000 meals A DAY! (disabilitymealinfo@lacity.org)

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### Personnel Department

(<https://personnel.lacity.org/covid19/>)

The City of Los Angeles has deployed over 1,000 DSWs from nearly every City department to help provide and support LA Love. During this time, these employees show pride in their new roles and responsibilities which directly impact the lives of people who live, work, and play in the City of Los Angeles (<https://personnel.lacity.org/dsw/>)

### Department of Public Works

(<https://dpw.lacity.org/>; <https://streetsla.lacity.org/>; <https://eng.lacity.org/>;  
<https://www.lacitysan.org/san/faces/home>; <http://laocb.org/>; <https://bca.lacity.org/>;  
<https://bsl.lacity.org/>)

The City of Los Angeles Department of Public Works consists of five bureaus and five offices. The Department continues to provide critical services and support the City's ongoing efforts during COVID-19. The Department remains dedicated to the public safety and health of all Angelenos, from our residents to our employees, and appreciates the continued patience and understanding of all.

- The week of May 17<sup>th</sup> is National Public Works week. A series of videos will be released, to share appreciation to all the folks in the frontline are doing.

### LA Sanitation and Environment

- Sanitation has produced 22 banners and 1,500 goodie bags with snacks to share appreciation for their work at plants and facilities to thank them.
- Will be releasing an awareness flyer to businesses tomorrow (Thursday) to share messaging regarding P-traps and how to get rid of odors from toilets and sinks.
- Businesses need to have waste and recycling services activated to continue operating legally.
- LA Sanitation and Environment has partnered with the YMCA to provide showers, bathrooms and locker rooms for unhoused individuals at nine YMCA facilities in the City.
- 3,000<sup>+</sup> shower use at the YMCA, these services available for homeless population.
- Temporarily offer free extra collection. Once your bin is emptied, you can refill it while our team is there, and they'll collect it again. This new service is free of charge to residents. It starts on Monday and lasts until the Safer at Home order is lifted. If you have any questions, call our Sanitation Department's 24-hour customer care center at 1-800-773-2489 or dial 3-1-1.
- The Safe Centers known as drop off points for hazardous materials are still not open. Messaging went out to the public to communicate storing of these materials at home until the centers open.

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### **Streets LA**

- Streets LA staff are going to be engaging and ensuring businesses that are going to be opening up are in compliance and will be working closely with the Mayor's Office team to move forward with providing education and outreach.
- StreetsLA has shifted street resurfacing projects and street sweeping to select high traffic streets and major commercial corridors to minimize impact on residential streets as more people are at home and vehicular traffic is less during this time. Over the weekend, StreetsLA completed street resurfacing work on 7th Street from Figueroa St. to Main St. in Downtown LA. More information on changes to their work plan are available at [StreetsLA.lacity.org/ADAPT](http://StreetsLA.lacity.org/ADAPT)
- StreetsLA, in partnership with Outfront JC Decaux, began the installation of hand sanitizing stations at heavily used bus stops. StreetsLA worked with farmers markets on social distancing and public safety operational plans in order to remain open. More than 30 farmers markets plans within the City have been approved.
- Parking enforcement has been relaxed for posted street sweeping routes, but residents must comply with other, temporary parking restrictions for StreetsLA street resurfacing, sidewalk repairs, and tree trimming projects or they risk being ticketed or towed.

### **Bureau of Engineering**

- The Bureau of Engineering completed A Bridge Home shelter at the VA West Los Angeles Campus, which has capacity to house up to 50 homeless veterans.
- The Bureau of Engineering and LA Sanitation have assisted in the transport and provision of sanitary services, including the disinfecting and pumping out of septic tanks of 283 trailers from Hansen Dam to various sites. Overall 535 trailers were donated by the State of California to house patients.
- Engineering's Development Services Program is issuing permits and delivering all services via online applications or other electronic means such as email. For those few items that cannot be submitted electronically, customers can drop off materials for processing at specially designated locations. Engineering is also now able to accept payment via electronic check. Please visit <https://eng.lacity.org> for more information on the special procedures in place, including drop-off locations, contact emails and phone numbers; and to apply for services online.

### **Bureau of Contract Administration**

The Bureau of Contract Administration inspectors are visiting construction sites to ensure that social distancing is being practiced and protective equipment is being provided.

### **Bureau of Street Lighting**

Bureau of Street Lighting crews continue their work to keep the streets of Los Angeles illuminated. In the last month, nearly 3,500 lights have been repaired. Street Lighting, in partnership with the DWP, is offering free electric vehicle charging through its electric vehicle chargers attached to streetlights in the City of Los Angeles.

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### Office of Community Beautification

The Office of Community Beautification teams continue to remove graffiti and conduct public right-of-way cleanups, but are currently not engaging community service workers for their own safety.

### Recreation and Parks

(<https://www.laparks.org/covid-19>)

- Face coverings will be required at golf courses and trails, and if folks are gathering in groups, and not physically distancing and wearing face coverings, we will again close trails and golf courses.
  - Hiking trails are open (with the exception of Runyon Canyon)
  - Tennis & Pickle Ball is open for single play only - sunrise or opening hours to sunset only.
  - At golf courses, it's reservation-only and many slots are filled. There will be fewer tee-times — every 12 minutes instead of every 8 minutes — only one person will be allowed per golf cart, and foam fillers have been added in every hole so it's easier to pick up your golf ball without making contact with the hole and flag.
  - Griffith Observatory remains closed — there will be no parking at the observatory — and some parking lots will be closed and capacity at popular trails will be reduced to mitigate crowds.
  - If you're going to a park, go at odd hours to reduce crowding.
- Shelters: 24 shelters are open, and some parking lots have turned into trailer sites with homeless residents that meet specific criteria.
  - Working with LAHSA to transport 20-30 homeless resident to live in the trailers.
- Beaches are open. Rules and guidelines: <https://twitter.com/LACoLifeguards>
- No longer accepting new residents to the homeless shelters. Working with City departments to connect the current residents to more permanent housing.

### Department of Cultural Affairs

(<https://culturela.org/>)

The City of Los Angeles Department of Cultural Affairs has developed a list of resources to provide opportunities for art instruction, art experiences, and creative pursuits during this period of social distancing. In this list you will find arts and educational resources for kids and teens, virtual art experiences, professional resources for artists, mental health resources, and contact information for crucial local, state, national, and international Agencies.

- “DCA at Home” page for live content
- Artists Resource list  
<https://culturela.org/programs-and-initiatives/arts-resources-during-covid-19/>
- Round 2 of Artist Emergency Fund begins Friday, April 24<sup>th</sup>  
<https://culturela.org/grants-and-calls/aer-fund/>

### Animal Services

(<http://www.laanimalservices.com/>)

- Sharing communications to the public regarding pets that have tested positive. There is still no evidence that the pets cannot transmit the virus to their owners.

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- When walking dogs on the streets, maintain social distancing between the dogs.
- Treat pets as if another member of the household is sick. They can contract the virus from humans that have the virus.

### Los Angeles Zoo

[\(https://www.lazoo.org/covid-19/\)](https://www.lazoo.org/covid-19/)

Annual fundraiser, the Beastly Ball (<https://beastlyball.lazoo.org/>): Friday, May 15<sup>th</sup>

- A virtual event on Facebook, free for anyone to attend. Starts at 5:45 pm, main event will be at 6pm

### Department of Neighborhood Empowerment

[\(https://empowerla.org/covid/\)](https://empowerla.org/covid/)

Virtual Neighborhood Council (NC) meetings are now in session. Since many NCs are actively learning how to stage virtual meetings right now, if you or your staff plan to participate or present at an NC meeting, please check with that Council's field representative and the NC chair or President to coordinate prior to the meeting.

Click a Council's name on [this list of all NCs](#) to see who their field rep (aka Neighborhood Empowerment Advocate) is, or contact [ann-marie.holman@LACity.org](mailto:ann-marie.holman@LACity.org) for assistance.

### Los Angeles Department of Water and Power

<https://bit.ly/2zPB5Lg>

- Extended payment plans available.
- Tips on how to keep energy efficient at home shared in multiple communication outlets to residents and clients.
- Continue to help with water and power resources to facilities for homeless.

### Economic and Workforce Development Department

<https://ewdd.lacity.com/index.php/ewdd-covid19>

Resources are available for businesses, job seekers, and general resources for all Angelenos impacted by COVID-19.

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### Los Angeles Public Library

(<https://www.lapl.org>)

- The library is delivering donated books to COVID-19 emergency shelters with our new Street Fleet vehicles.
- Librarians are offering online programming such as story times, book groups, etc, nearly every day of the week.
- InfoNow librarians continue to handle emailed questions from patrons from their homes.
- Thousands more people than usual have registered for digital library cards since the lockdown began and are availing themselves of library resources.
- Because the library is now fine free, staff worked to clear old overdue fines from the system, in the process unblocking library accounts for 60,000 patrons who can now utilize their cards for online resources.
- Ask a Librarian- <https://www.lapl.org/ask-a-librarian>
- Digital Services- <https://www.lapl.org/collections-resources/e-media>
- Student Success Card and Tutor.com.
  - Great resources to help the parents and students with the new type of work and projects to be done at home.

### LA City Planning

(<https://planning.lacity.org/resources/p4la-covid-19>)

City Planning is supporting the economic growth of Los Angeles by providing employment opportunities for its communities through building, construction, and other services that staff provide residents and small businesses alike.

- Updated Appeal Filing Procedures; Updated Procedures on Public Hearings for Projects
- Public Order Governing the Sale of Alcoholic Beverages
- Modified Operations at the Development Services Centers

### Information Technology Agency- DOWNLOAD THE SHAKEALERT APP

(<https://earthquake.lacity.org/shakealertla>)

- 3-1-1 has been seeing record numbers of calls
- Zoom licenses and other technical support available
- Office hours only available for City Employees
- LA County Census information shows that City of Los Angeles has not been active in completing the Census
  - October 1, 2020 (new extension)
- Channel 35 continues to provide support to City Departments and initiatives and coverage of the Mayor's Press Conference through the Mayor's Facebook and Channel 35

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### City Attorney's Office

(<https://www.lacityattorney.org/covid19>)

The City Attorney's Office is working on consumer issues related to COVID-19. Besides price gouging, there are a number of scams that we're warning people about - ranging from fake tests and cures, false advertising of treatments, even scams around the stimulus checks. We are accepting complaints about these issues on our new COVID-19 specific, and have created the attached warnings too.

It's particularly important that older adults - older parents and neighbors - are aware because whether these scams are coming by email, text, social media or robo-call, they really seem and sound legitimate. And older folks are likely to be even more isolated right now.

### Building and Safety

Continues to enforce L.A. Building & Safety Announcement No.5 dated April 15, 2020, Topic - "COVID-19 SAFETY GUIDANCE FOR CONSTRUCTION SITES". These 16 guidelines are enforced on all residential and commercial construction sites. To date, no buildings or structures have been affected long term.

### Key Updates

#### Key City Updates: Updated May 14, 2020

- Over 272,000 people have been tested for COVID-19 in LA County.
- 369 institutional settings are under investigation with at least one confirmed positive case (senior living facilities, homeless shelters, rehab centers, and jails).
- 261 cases reported by LA County are individuals who are currently experiencing homelessness.
- The Department of Public Health announced a new addendum to the "Safer at Home" Health Officer Order. This would allow certain retailers, manufacturers, and recreational locations to open this week as long as they follow Public Health guidelines. This Health Officer Order does not include the reopening of restaurants or shopping malls.
- On 05/12, the Department of Public Health announced that Health Officer Orders would remain in effect until July. Additional restrictions may be lifted later this week to allow for the reopening of additional retailers for curbside pickup, select manufacturers, and additional recreational facilities. Until Stage 5 is reached, Health Officer Orders and directives will continue to ensure the slow spread of COVID-19 to prevent an overwhelming surge of COVID-19 cases at healthcare facilities.
- As of 05/07, the USNS Mercy is no longer accepting patients in anticipation of demobilization orders.
- LA County essential workers can call a hotline at (888) 922-4453 to inquire about child care.
- Saint Vincent's hospital has been leased by the state and is being operated as a Los Angeles surge hospital by Dignity and Kaiser systems.

#### Key California Updates: Updated May 14, 2020

- New reopening guidance for museums, retail stores, dine-in restaurants, and more can be found at [covid19.ca.gov](https://covid19.ca.gov).
- California Department of Public Health Director and State Health Officer Dr. Sonia Angell announced on 05/13 additional sectors that can open statewide as part of Stage 2. These include office workspaces where teleworking is not possible, outdoor museums

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and limited personal services -- such as car washes, dog grooming and landscaping -- with protections to limit the spread of COVID-19 as the state continues to modify its Stay at Home order.

- On 05/12, California Governor Newsom announced that the list of Phase 2 sectors, businesses and establishments that may qualify to reopen in counties approved by the state include dine-in restaurants, outdoor museums, shopping centers and all in-store retail, all office-based workplaces, all manufacturing industries supporting retail and all logistics industries supporting retail. Bars will remain closed.
- On Friday, 05/08, California moved into Phase 2 of reopening. Retail businesses such as book stores, clothing stores, toy stores, and florists can now reopen for curbside pickup.

### Key National Updates: Updated May 14, 2020

- Gilead announced the drug would be shipped to hospitals the week of 05/04-05/10.
- Multiple White House staff members tested positive for COVID-19 the week of 05/03-05/10, leading three top officials to quarantine themselves until further notice:
  - Dr. Anthony Fauci, Director of the National Institute of Allergy and Infectious Diseases.
  - Dr. Robert Redfield, Director of the CDC.
  - Dr. Stephen Hahn, Commissioner of the Food and Drug Administration.
- On 05/06, the FDA approved an Emergency Use Authorization for Roche's SARS-CoV-2 antibody testing under their new review process.
  - Roche claims that results are available in about 18 minutes and up to 300 tests can be run per hour. The test has greater than 99.8% specificity and 100% sensitivity in samples taken 2 weeks after a PCR-confirmed infection.
- On 05/01, the FDA authorized the emergency use of Remdesivir on hospitalized patients with COVID-19 who are in critical condition.

### Key Global Updates: Updated May 14, 2020

- On Thursday, 05/07, Russia reported more than 11,000 new cases of COVID-19, a new record for confirmed cases in a single day.
- On 05/01, the WHO extended its declaration of a global health emergency, exactly three months after its original decision to declare COVID-19 a "public health emergency of international concern".
- On 05/04, millions of people were allowed to return to work as Italy starts to ease the country's lockdown due to COVID-19.